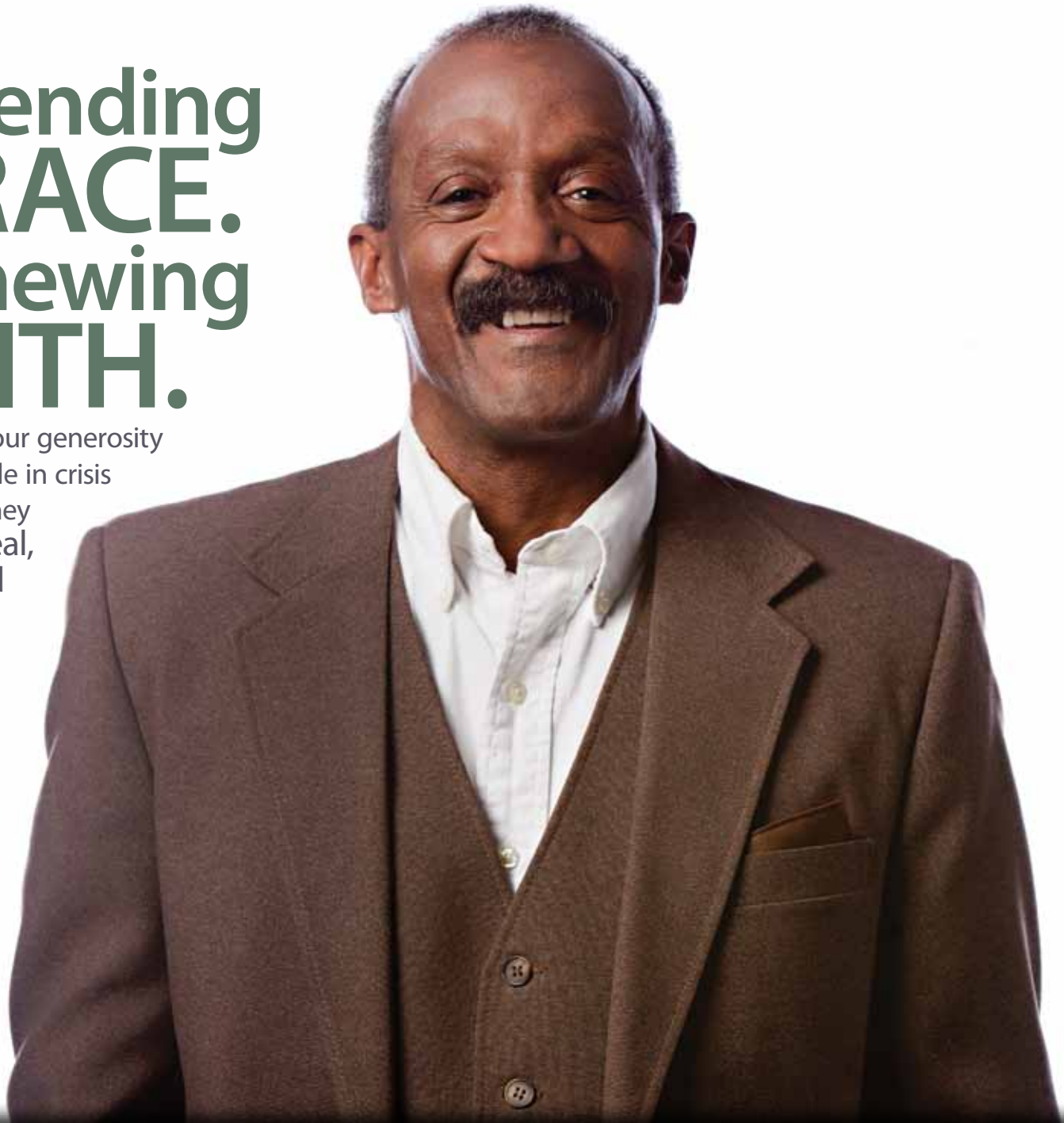


HIS *hands*

Reaching Hearts • Changing Lives

Extending
GRACE.
Renewing
FAITH.

See how your generosity
gives people in crisis
the tools they
need to heal,
grow and
succeed!



The Grace of Giving

dear friend,

Grace is perhaps one of the most common words associated with Christianity today. We place our faith in God's grace to be saved and exclaim in many songs how amazing this grace truly is!

But did you know that the Greek word often translated as grace could also aptly be translated as favor or goodwill? And that in 2 Corinthians 8:7, when Paul urges the Christians to excel in the "grace of giving," he is promoting a purposeful act of love, motivated by sincere kindness toward others?

When I read passages like these, I think of friends like you, who go above and beyond to help others in times of crisis. Through sacrificial giving, volunteering and faithful prayers, you are truly excelling in this act of grace and goodwill toward men, women and children in need in Cleveland.

And God uses your demonstration of grace in life-changing ways! As you'll see on pages 4–5, your gifts provide warm, nutritious meals and a safe, welcoming environment with caring staff. You also help to give away clothing and offer a clean and comfortable bed to overnight guests.

Many people come to The City Mission with broken pasts—though abuse, addiction, homelessness or other forms of crises. Your gifts ensure that these neighbors can receive the counseling, individual case management and emotional care they need to work through their difficult pasts and find healing.

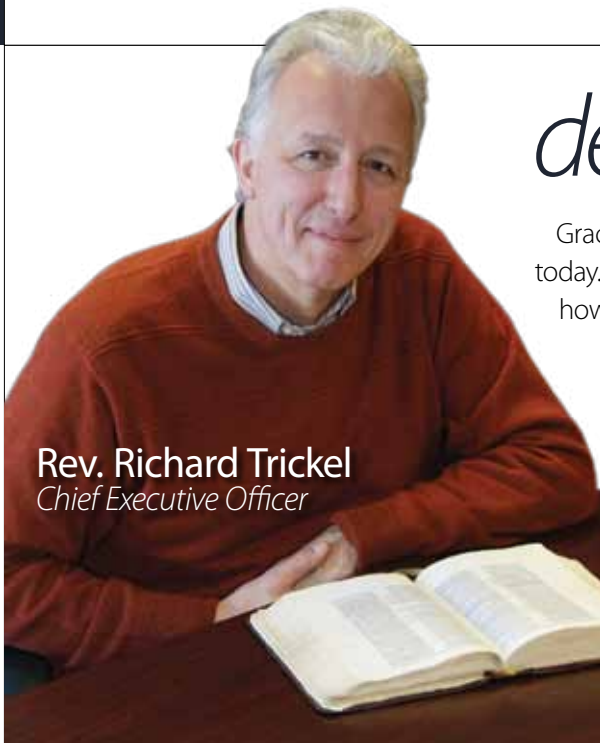
Entrusting their lives into God's care is ultimately what keeps City Mission guests going day after day. Without your generosity, many neighbors would have nowhere else to turn. In this issue of *His Hands*, please see how your support has helped Lisa and Henry to find lasting favor through God's love.

Each story of hope and renewal are possible because of your commitment—not just to think good thoughts upon neighbors in need—but to put your faith into action and give graciously.

Thanks to each and every ministry partner for the generous compassion that you continue to share. You bring Scriptures to life here in Cleveland and with that, give men, women and children new life too.

Sincerely,

Rev Richard Trickel



Rev. Richard Trickel
Chief Executive Officer

You've Given Henry His Life Back

At 60 years old, Henry has a lot of life behind him. But what he's most excited about is the abundant life now in front of him. But to understand his journey, it's important to go back to the beginning.

When Henry was just a teenager, he was introduced to marijuana and alcohol. Trying drugs and drinking at such a young age wreaked havoc on Henry's goals in life. Unable to find emotional stability, healthy relationships or steady work, Henry became enslaved to his addictions, which eventually included cocaine.

"My life revolved around this drug," Henry admits. So each day after getting paid for work, Henry went on a mission to find more drugs. "Before the day was over I would be broke," Henry recalls. "I went straight to the dope."

If Henry didn't have enough money for drugs, he often resorted to shoplifting, something he regrets deeply and spent time in jail for.

But the most sobering reality that finally led Henry to seeking help for his addiction was recognizing "my children grew up without me hardly ever being there." Sensing a clear call from the Lord to turn his life around, Henry courageously spoke with his boss and contacted The City Mission last year.

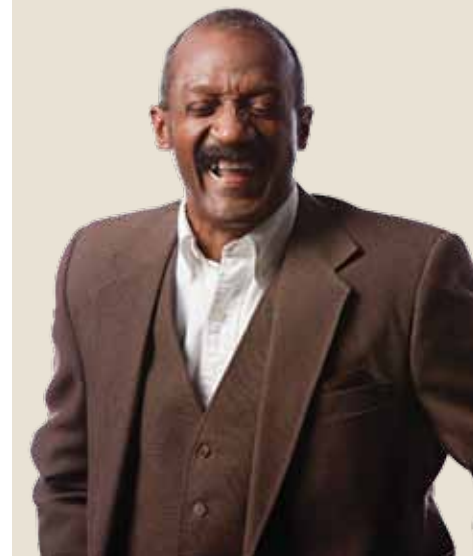
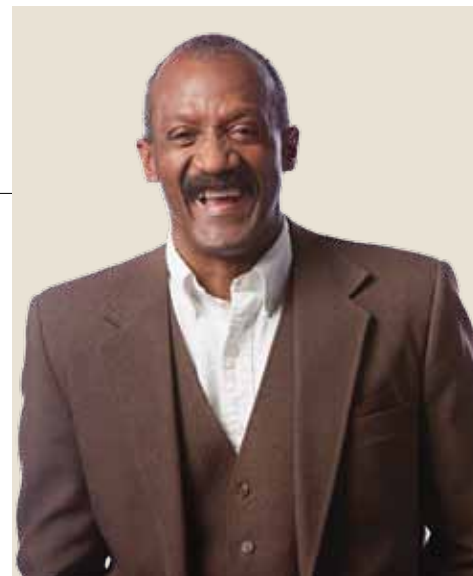
Thanks to your generosity, Henry has been able to clear his mind and his body of negative thoughts and harmful substances to focus on how he truly wants to live his life. "I've had a void, a space inside of me," Henry states. "It was for God. I used to crave the drugs to fill it. Now I crave God."

Bolstered by newfound faith and stability, Henry is enjoying his involvement in our Crossroads Men's Crisis Center and is eagerly putting into practice all that he's learning. "The Transformation Program I'm going through is excellent. They teach you the words of God and what God expects of us in return," Henry describes.

With these vital classes ingrained in his mind, Henry is concentrating on his life after leaving the Mission. "I have worked in hospitals before and that's what I would like to do," he hopes for the future.

Henry also wants to thank the ministry partners who made his transition possible. "It is very much needed. We consider your gifts from God and it is very much appreciated!"

Henry's hope is that each person like you, who has shared blessings with the Mission, know how much it has helped not just him, but "so many of his peers"—who might be along in years like Henry, but have renewed the spirit of their youth. Thank you!



Please join us in prayer

Laura's Home Women's Crisis Center

- Please pray for the hearts of clients to be open as they go through the long-term program and receive the Word of God.
- Pray for the clients not to grow weary in doing good, for them to keep a positive attitude, and for them to persevere through the entire program.
- Pray for open doors of employment and housing.
- Pray for wisdom for the Case Workers and an increase in their knowledge of useful resources for the clients.
- Pray for the women to truly embrace our *7 Keys for Spiritual Renewal* class and allow God to transform their lives.
- Prayer for the women to break the cycle of homelessness in their lives.
- Pray that God would continue to encourage giving from donors with a passion for the needs of children.
- Pray for the childcare staff to be effective as we seek to provide a healthy stable environment for children.
- Pray that clients will be comforted and relieved with the knowledge of having their children happy and in a safe environment of age appropriate activities.

Inmate Outreach Services

- Pray for our expanding ministry utilizing caring volunteers to more personally communicate to Ohio's prison inmates through our monthly fellowship mailings.
- Pray for the means to provide more support of Christian materials, supplies, and fellowship to Ohio's prison chaplains in their ministry to incarcerated men and women.
- Pray for our weekly ministries inside of our local Cuyahoga County Jail.

- Pray for the continued success and discipleship of men and women coming from incarceration into our Laura's Home and Crossroads crisis programs.
- Pray for our safe and beneficial journeys to Ohio's correctional institutions for City Mission Group Meeting visits.

Pathways Family Outreach Services

- Pray for the youth to continue to grow in their relationships with Jesus Christ.
- Pray that our families learn more about building their family in Christ.
- Pray that the Pathways staff continues to work well together and accomplish God's will.
- Pray for more families to hear about and access our programs.
- Pray for the basketball league to flourish and be productive for the teams involved.

Crossroads Men's Crisis Center

- Pray for resources and provisions as we explore the possibility of doing a make over to the Crossroads Building this year.
- Pray that the staff will seek Jesus daily for wisdom and strength.
- Prayer for open hearts and open minds to explore new approaches to better serve the clients He has placed in our care.
- Pray for continued fostering of new partnerships with area organizations
- Pray for all the dedicated volunteers as they continue to serve God in their ministries to the clients.

Learning, Loving and Leaning on One Another

What's so exciting about the ministry that you make possible here at The City Mission is that there is truly something for everyone! Whether inner city parents seek a safe afterschool alternative for their kids or neighbors face serious symptoms of poverty, your generosity goes to meet many different needs in Cleveland. On behalf of these men, women and children—and hundreds of other guests—thank you for caring for others by partnering with The City Mission!



Pathways Family Outreach Services focuses on giving children an exciting and interactive environment where they can not only strengthen math, reading and computer skills, but have a blast with new friends!

Every month, generous donations from The City Mission's friends allow us to give away clothing, personal care items, school supplies, new toys and so much more free of charge to neighbors in need. For information on donating gifts in kind, please visit www.thecitymission.org/gifts-in-kind. Thank you!



A huge thanks to all of our many teachers, staff and volunteers who serve the men, women and children at the Mission and make educational activities a fun and rewarding experience!



In the next two months, your gifts of support will help to provide almost 10,000 meals to men, women and children facing poverty, foreclosure or other life challenges. Thank you for giving them a place to turn for warm meals and encouragement.



memorial & in honor of gifts

If you would like to give a gift in memory of a loved one who has passed away, or in honor of a special occasion, please mail your gift and the name of the person(s) being remembered or honored to:

The City Mission • 5310 Carnegie Ave. • Cleveland, OH 44103

We will let your honoree or the family of the deceased know of your gift with a special card.

IN MEMORY OF:

(Sept. 24, 2010 – Jan. 28, 2011)

Our deepest sympathies are with friends who have lost loved ones. A memorial gift to The City Mission is a special way to offer hope to the needy in the name of a friend or family member.

Katherine Ahmed

Mr. & Mrs. Jerry Ahmed

Lewis B. Alexander

Susan B. Randall-Alexander

Michaelann Arnold

John & Joanne Arnold
Mr. Charles M. Corea
Mrs. Sharon Ann Deucher
Mrs. Barbara H. Dziak
Mrs. Diane Roman Fusco
Mr. & Mrs. Dennis Gerrity
Mr. & Mrs. Terrence Hickernell
Mrs. Janet M. Kuss
Mr. Richard & Mrs. Lawson
Mr. & Mrs. Powell
John & Jean Ryan
Mrs. Heidi Szeltner
Techland Research Inc.
James Reginald Turner
Mr. & Mrs. Vandevender
Mr. & Mrs. Edwin Westmeyer

Dr. Benson C. Bauer

Mr. & Mrs. Judson W. DiVincenzo

Darlene Beans

F. Lucile Meyer

Will Bisch

Fredericka M. Noller

Mr. Ralph E. Brandes

Ms. Carolyn D. Brandes

Joan Burke

Mr. & Mrs. Dennis J. Capek

Ann Marie Butler

Ms. Barbara J. Davidson

Timothy Lee Casten

Ms. Kathleen C. Peschke

Mr. David L. Caulkins

Dr. Bob Caulkins, Jr.

Mr. Robert S. Caulkins

Dr. Bob Caulkins, Jr.

Gardner K. Christopher

Ina Burday
Judy & Stan Bass
Marjorie L. Grodin
Mr. & Mrs. Arthur B. Hirsch
Ms. Marjorie Kempner
Robert & Jean Seaton
Mrs Albert J. Stern

Edward J. Cierebiej

Mr. & Mrs. Michael A. Woll

Mrs. Jean A. Clark

Mr. Robert W. Clark

Maynard Dalton

Mr. & Mrs. Thomas F. McMullen

Frank & Marge Demshar

Mr. & Mrs. Thomas F. McMullen

Gerrie Flazynski

Forence Sislowski

Nicholas Formica

Retirees Breakfast Bunch

Mr. Jon Fusile

Mr. & Mrs. Timothy C. Douglas

Elizabeth Galla

Mr. & Mrs. Raymond T. Gladys

Candy George

Mr. & Mrs. George R. Marriott

Cathy Lynn Gordon

Mr. Eric L. Gordon

Sam Hays

Mr. & Mrs. Paul Mucha

Mr. Howard D. C. Hill

Francis Wieteha

Providence Hollander

Ms. Naomi Hollander

Donald Howlett

Jeff & Diana Coons

Ted H. Huddle

Lake County Amateur Radio Association Inc.
Laura Snyder & Associates of
Beacon Hill Technologies

Matthew Terry Hunt

The Arpajian, Hoover, Skidmore & Zaleski Families
Susan Hunt

Raymond Juchnowski

Mrs. Caroline Juchnowski

John Kennedy

Mr. & Mrs. Thomas F. McMullen

Norma Klug

Mr. & Mrs. James Astorino
Mr. & Mrs. Albert J. Cooke
Ms. Krista M. Dickens
Mr. & Mrs. Robert R. Veith

Dorothy Kolthoff

Mr. & Mrs. David Demaline

Anthony Krsulovic

Mr. & Mrs. Samuel Krsulovic

Helen Lester

Mrs. Sandy Meyers

Wendy Lipstreu

Ms. Margaret Dominick

Mr. Harvey Lorentz

Dr. & Mrs. Anthony M. Prusinski

Mr. Randolph Lund

Mr. & Mrs. Anthony F. Rosa

Eddie Manning

Mr. & Mrs. Thomas F. McMullen

Frank & Mary Lou McMullen

Mr. & Mrs. Thomas F. McMullen

Russell Mitchell

William E. & Donna L. Polack

Mickey Kilbane & Moira R.

Mr. & Mrs. Thomas F. McMullen

Theo & Belle Moll

Anne & Don Esarove

Mr. Paul Montgomery

Ms. Mary E. Montgomery

Mr. John F. Morse, Jr.

Barbara & Bill Mansfield

Madelyn Brown Murfello

Lucille Gedeon

Sue Nagle

Mr. & Mrs. Kevin Grady

Lottie Olszowy

Mr. & Mrs. Thomas F. McMullen

Joan Orosz

Mr. & Mrs. Ronald G. Bodnar

Ruth Persch

Doris V. Geist

Larry Peterson

Mrs. Sandy Meyers

Johanne Pressman

Mary McGorray

Lester & Eveline Pummel

Pummel Home Furnishings

Douglas L. Reed

Dennis, Barb, Dan & Doug Gibbs
Brad & Lauren Lodge
Mr. & Mrs. Tom W. Lodge
Kimberly A. Morneau
Mrs. Myra E. Reed
William, Margaret, Iris & Benjamin Reed

Aida Rivera

Latinas In Power – Evelyn Hernandez & Friends

Verna Salupo

Mr. & Mrs. Marc Rubinstein

Mary Scott

Mr. & Mrs. Thomas F. McMullen

Dorothy Seitz

Mr. Aloysius M. Seitz

Alex Shaide

Mr. & Mrs. Barry Shaide

Owen Brennan Shaw

Lubrizol Advanced Materials

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The Staff of Greenview Upper
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Mr. & Mrs. Steve Wharton

Carol Wood & Nancy Surak

Michelle M. Borelle

John Wood

Rosemarie A. Gruss

Anne Skula Zigli

Melanie Skula Lindsey

IN HONOR OF:

(Sept. 24, 2010 – Jan. 28, 2011)

A gift to The City Mission is a great way both to say "I Care" and to remember a birthday, anniversary, or other special occasion!

Jack & Diane Ailor

Mr. & Mrs. Gary J. Saar

Richard & Linda Avery

Mr. & Mrs. G. Michael Skerritt

Sharon Bell

Mrs. Kathy Galovic

Mr. Charles J. Boulware

R. Edward & Marie Boulware

Pete & Kim Bozetarnik

Mr. & Mrs. Orin A. Marvin

Ms. Diane S. Brodsky

Mr. & Mrs. G. Michael Skerritt

Mr. William Brooks

Ms. Louise K. Druhot

Mr. & Mrs. Frank Carcione & Family

Elise C. Brewka

Sara Chapman

Mr. & Mrs. Robert St. Leger

Kelly Clark

Mr. John E. Fransen

Jim & Sue Connolly

Denis J. Connolly

Kim Coury

Mr. & Mrs. G. Michael Skerritt

Fred Draeger's Birthday

Gerry Draeger

Bill & Gail Fadel

Mr. & Mrs. Kenneth F. Hegyes

Mr. & Mrs. Scott Finerman

Mr. and Mrs. Harold Finerman

Frank & Sheree Gaughan

Mr. & Mrs. G. Michael Skerritt

Mary Lou Glavan

Mr. & Mrs. Samuel Krsulovic

FM Global

Richard W. Manz of
General Reinsurance Corporation

Don & Lisa Goff

Mr. & Mrs. Richard D. Patete

Beatrice Gund

Mr. & Mrs. Michael J. Rawley

Rita Gund

Mr. & Mrs. Michael J. Rawley

Mr. & Mrs. Charles F. Harle

Ms. Darlene G. Nichols

Sam & Kim Hartwell

Mr. & Mrs. James C. Evans
Mr. & Mrs. Peter W. Broer
Ms. Jacqueline Thorman
Ms. Linda S. Hatch

Mr. & Mrs. Ken Hegyes

Bill & Gail Fadel

Erin Heidrich

Mr. & Mrs. G. Michael Skerritt

Kent Houser

Carolyn, Jerry & Pat

Eric Jhriad

Tim Glicker

Mr. Edward Jindra

Katie A. Jindra

Emilie Krause

The Freidheim, Heffernan, Hyde,
Pariano Christmas Committee

Deforia Lane

Dr. & Mrs. J. F. Palomaki

Deborah Leeson

Yvette Gontkovsky & Phyllis
Marchitelli

Dale Matthias' Birthday

David & Gayle Powers

Greg & Connie Mead

Mr. & Mrs. G. Michael Skerritt

Mrs. Helen E. Morse

Barbara & Bill Mansfield

Mr. Leland Morton's Birthday

Mrs. Joanne Case

Rebecca Neuman's Birthday

Mr. & Mrs. John A. Neuman

Bill & Sharon Parsons' 50th Anniversary

Luis Martinez

Jeff & Anne Marie Pecon

Fred & Mary Ann Kuhar

Mrs. Shirley Price

Mr. Henry Turner, Jr.

Ms. Gloria S. Reed

Mr. & Mrs. G. Michael Skerritt

Robert F. Richenburg

Martha Sue Richenburg

Mr. & Mrs. William Scott

Elise C. Brewka

William & Amy Novotny Scott

Ms. Virginia K. Novotny

George & Yvonne Skerritt

Mr. & Mrs. G. Michael Skerritt

John & Brenda Skerritt

Mr. & Mrs. G. Michael Skerritt

Jeff & Sue Snied's 25th Anniversary

Mr. & Mrs. Donald J. Krock

Nancy Surak

Michelle M. Borelle

Erwin & Hildegard Tomm

Richard Tomm, M.D.

Tara Turner

Denis J. Connolly

Cliff & Judith Ann Visalli, Jr.

Ms. Mary E. Montgomery

Welcome Michael Parry, New Chief Development Officer

We'd like to extend a warm City Mission welcome our new Chief Development Officer (CDO), Michael J. Parry. Michael is a Certified Fund Raising Executive who brings 22 years of experience to his role as CDO. We're excited to see God use his gifts to help neighbors in need in Cleveland. To help you get to know Michael a bit better, we asked him to share a few words about serving with us at The City Mission.

"Having lived in Greater Cleveland all my life, I've known of The City Mission for decades, but only recently understood its depth and

breadth: founded in 1910, totally reliant on tens of thousands of generous financial partners, hundreds of active volunteers and many church groups, tons of donated goods every year—the list goes on!

The City Mission is not just a human warehouse—feeding and housing people in crisis for a short time and then returning them to the streets in the same condition. The organization ministers God's love to men, women, and children, setting in motion a transforming process that not only moves people from crisis toward wholeness, but also empowers individuals and families to lead meaningful, spiritual, independent lives of self-sufficiency.

I look forward to bringing my best energies to the fundraising efforts of the Mission, especially in areas like Planned Giving. It's a true honor and joy to be here."



HOPE TOTES Now through April 22

Last year, 2,209 men, women and children spent one or more nights with us at Crossroads and Laura's Home.

When they arrived, they didn't have to worry about soap, shampoo, deodorant, diapers, or other personal care items—your generous donations to Operation Hope Tote made it possible!

Will you join us in this special way of saying "We care about you" again this year? Please consider inviting your co-workers, classmates, friends and family to join you in giving.

Donations can be dropped off at our E. 55th location or at Laura's Home. More locations and details are found at www.thecitymission.org/hope-totes.



ITEMS NEEDED:

- Deodorant
- Shampoo & conditioner
- Toothbrush & toothpaste
- Mouthwash (alcohol-free)
- Soap
- Hand or body lotion
- Disposable razors
- Shaving cream
- Baby Items (disposable diapers, wipes, etc.)
- Women's hygiene products
- New underwear & socks

When Lisa had NOWHERE TO TURN

You gave her family a fresh start

Before bravely walking through the doors of Laura's Home, Lisa was faced with an unsettling reality...

"I didn't have anywhere to go," she explains. "I had 30 days to move and do everything."

Lisa and her two children became homeless after being evicted from their apartment due to a change in their housing contract.

"When you've had your own," Lisa says, "entering a shared environment can be a big change." Lisa describes her first time in the Women's Crisis Center as "an out of body experience. I just went through the motions [and] that first day [was] really overwhelming." But after a weeklong adjustment period, "each day got easier."

Lisa now has a newfound relationship with the Lord and looks forward to going to church. "Since I've been here, I've learned so much more about Him and what He can do for me," she proclaims. God's Word

and the relationships she's developed at Laura's Home strengthen her hope of a brighter future.

In addition to renewing her spiritual walk, Lisa has also learned "how to forgive myself." She works hard each day to strengthen her connection with her children and grow as a caring, nurturing and stable mom.

Reflecting on her time at Laura's Home, Lisa is confident of God's provision in her life. "He has guided me to this place to come back to Him," she affirms.

"When I walked through this door I had nothing," Lisa continues. But what your support and generosity have given her goes beyond a simple meal and a clean bed. It has reached her heart, her soul and her family in a lasting way.

"Where I used to see clouds, I see sunshine everyday," she shares.

In response to everything she's received at Laura's Home, Lisa expresses gratitude, saying "Thank you.

We appreciate the donors [and] we thank them."

The Lord is my rock, my fortress and my deliverer; my God is my rock, in whom I take refuge.

Psalms 18:2

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5310 Carnegie Avenue
Cleveland, OH 44103

(216) 431-3510

www.TheCityMission.org

*Providing Help and Hope to
All People Through the Transforming
Power of God's Love*

