

REACHING HEARTS. CHANGING LIVES.



2011 Annual Report of The City Mission

TABLE OF CONTENTS



From the Chief Executive Officer	3
Pathways Family Outreach Services	4-5
Crossroads Men's Crisis Center	6-7
Laura's Home Women's Crisis Center	8-9
Inmate Outreach Services	10-11
Volunteer Profile	12-13
Family Foundation	14
Financial Information	15
Mission, Core Values and Board	16

Rev. Richard Trickel
Chief Executive Officer

The light shines in the darkness, and the darkness has not overcome it.
— John 1:5

REACHING OUT IN HOPE

Dear Friend,

I'm sure that, like me, you had hoped and prayed for economic recovery in 2011. But thousands in Cleveland are still without jobs. Many individuals and families struggle with hunger and homelessness. Others are mired in addiction and despair.

For those in need, and for those who minister to them, the situation can seem overwhelming. But in the midst of poverty and pain, God changes hearts and lives... through your support for The City Mission.

In this past year, you reached out with the hands of Christ to hundreds of hurting men, women and children. By providing shelter, food and Christian programs, you helped to restore health, hope and dignity. And more importantly, you shared God's Word and His love with those who needed it most.

As you read this *2011 Annual Report*, keep in mind that it's just a very brief glimpse into all the good that you helped accomplish. Please accept my thanks for your gifts and prayers. And remember that your compassion continues to reach hearts and change lives every day at The City Mission.

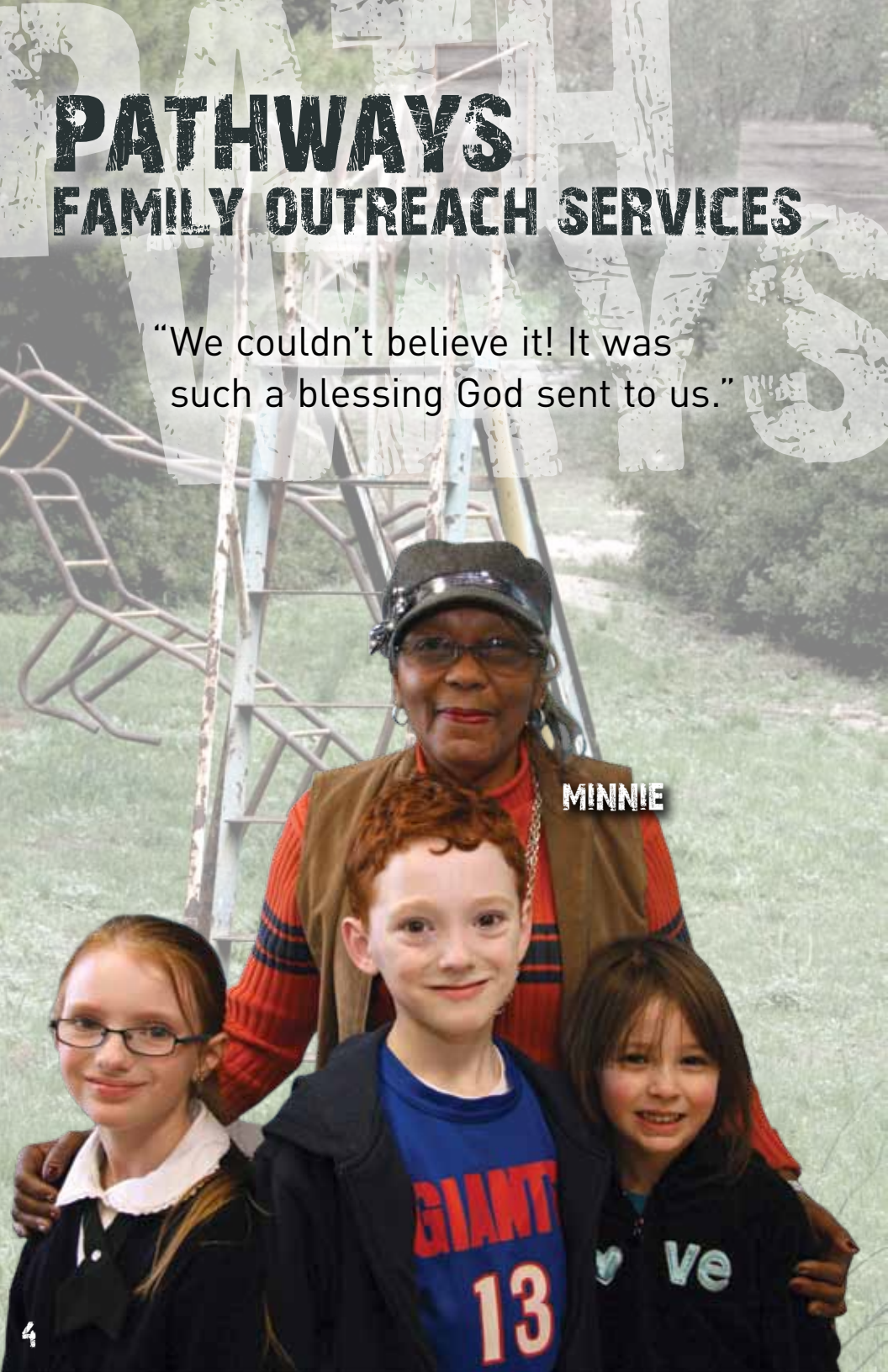
Sincerely,

Rev Richard Trickel

PATHWAYS FAMILY OUTREACH SERVICES

“We couldn’t believe it! It was such a blessing God sent to us.”

MINNIE



When Minnie’s granddaughter found The City Mission’s Pathways Day Camp online, she urged Minnie to sign them up. With three grandchildren, Minnie didn’t see how she could afford it. But when she and her husband went to The City Mission and learned that it was free, “We couldn’t believe it! It was such a blessing God sent to us.”

Minnie had wanted her grandchildren, Ricky, Roger Lee and Destiny, to have music lessons. But it was too expensive for one child, not to mention three. Through Pathways, the children are now learning violin, guitar and piano. “The kids just love it!” says Minnie. The children also enjoy singing, praise dancing and Bible study.

Grateful for the opportunities her grandchildren were given, Minnie asked Pastor Brown if she could do anything to give back to the Mission. Currently, she volunteers in the kitchen every Saturday, helping with breakfast and lunch. “Anything I see that needs doing, I do it. It’s beautiful.”

Thanks to your support, in 2011 many boys and girls found a safe alternative to Cleveland’s streets, formed healthy friendships, learned about Jesus Christ...and had a wonderful time!



Make music to the Lord with the harp, with the harp and the sound of singing...

– Psalms 98:5

REACHING OUT TO OUR COMMUNITY

In 2011, your generous support and prayers blessed Cleveland’s needy youth and families by:

- **1866 meals served** as part of our club and day camp activities.
- **327 children/teens** enrolled in the club programs including **76 students** enrolled in our new Music Connection.
- **583 children** enjoyed participation in summer, winter, and spring day camps.
- Helping **7 students** earn a combined total of **\$12,000 in scholarships!** In the last year, **18 college students** received scholarship funds totaling **\$13,500.**

CROSSROADS MEN'S CRISIS CENTER

"Your gifts are from God
and very much appreciated!"



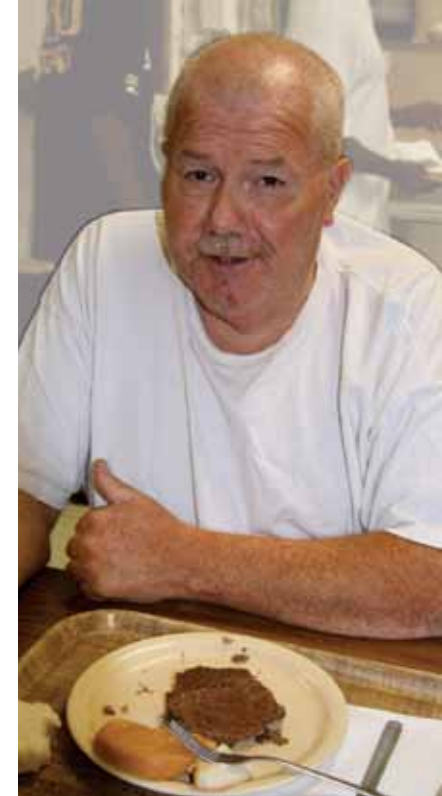
HENRY

Henry spent most of his life enslaved by addiction: first to marijuana and alcohol, then to cocaine. "My life revolved around this drug," Henry recalls. He even resorted to shoplifting to support his addiction.

Finally, filled with shame and regret, Henry sensed a call from the Lord to turn his life around...and he contacted The City Mission for help. During his involvement in our Crossroads Men's Crisis Center, Henry realized, "I've had a void inside of me. I used to crave drugs to fill it. Now I crave God."

The Transformation Program had a profound impact on Henry's life. "They teach you the words of God and what God expects of us in return." These vital classes not only helped Henry overcome his dangerous addictions, they pointed him towards a fulfilling life after leaving the Mission. "I've worked in hospitals before and that's what I'd like to do," he says.

Henry knows that ministry partners like you make it possible for him and so many of his peers to transform their lives. He says, "Your gifts (are) from God and very much appreciated!"



Do not conform to the
pattern of this world,
but be transformed
by the renewing of
your mind.

– Romans 12:2

REACHING OUT TO OUR COMMUNITY

Thanks for supporting Crossroads in 2011! In all, you helped to:

- **Serve 68,243 hot, nourishing meals** to hungry men.
- **Provide 29,012 nights of shelter** to **1,107 homeless men**.
- **Support 170 men** through our long-term program.
- **Lead 66 program graduates** towards a fresh start in life.

LAURA'S HOME WOMEN'S CRISIS CENTER

"Plenty of blessings
come from your giving!"



MONICA

Monica didn't know what to expect when she arrived at Laura's Home. Driven from her home by an abusive husband, she knew Laura's Home was a safe environment for herself and her three children. But she was surprised to find so much compassion and encouragement. "The staff was so welcoming. I could feel the love of Christ here!" she remembers.

Classes in parenting and domestic violence helped Monica learn how to handle her situation differently and work towards a positive outcome. "I was given another way of looking at things," she says. Having an opportunity to "bathe in the Word of God" also changed Monica's outlook on life.

This past year, Monica graduated from the program and started a home business selling Mary Kay cosmetics. And she has not given up hope for her marriage. "I left seeking healing, not divorce."

Thank you for helping so many women and children find healing at Laura's Home in 2011. As Monica says, "God uses individuals to be a blessing. Plenty of blessings come from your giving!"



The Lord is a refuge
for the oppressed,
a stronghold in
times of trouble.

— Psalms 9:9

REACHING OUT TO OUR COMMUNITY

Your support in 2011 offered comfort to hurting women and children at Laura's Home by:

- Serving **56,379 meals** in a safe, welcoming environment.
- Providing **38,082 nights of secure shelter** to **532 women** and **374 children**.
- **Preparing 134 women and 103 children for a brighter future** through our long-term care program.
- **Blessing 57 program graduates** with strength, hope and courage!

INMATE OUTREACH SERVICES

“[Without The City Mission]
I might not even be alive today.”



Tim took his first drink at age 9, his first hit of marijuana at 12. He spent his teen years “in a drunken stupor”, left home at 18, drifted to Georgia and ended up in jail. Released on probation, Tim returned to Ohio where he got a job, married and had a son. But when his mother died, Tim hit rock bottom.

Tim recalls, “It was the most reckless time of my life. I had no concept of doing the right thing. I didn’t care about anybody else.” Drinking helped Tim escape from his pain. It also led to more criminal behavior and seven years in Mansfield Correctional Institution.

At Mansfield, Tim accepted Jesus Christ as his savior and corresponded with Brent Richards from The City Mission’s Inmate Outreach Services. During his incarceration, he also completed a Bible study correspondence course. Upon his release, he joined The City Mission’s Crossroads program.

Without support from caring people like you, Tim says, “I don’t know what direction I would have gone. I don’t think I would have turned my life over to God. I might not even be alive today.”



...through Christ
Jesus the law of the
Spirit who gives life
has set you free...

– Romans 8:2

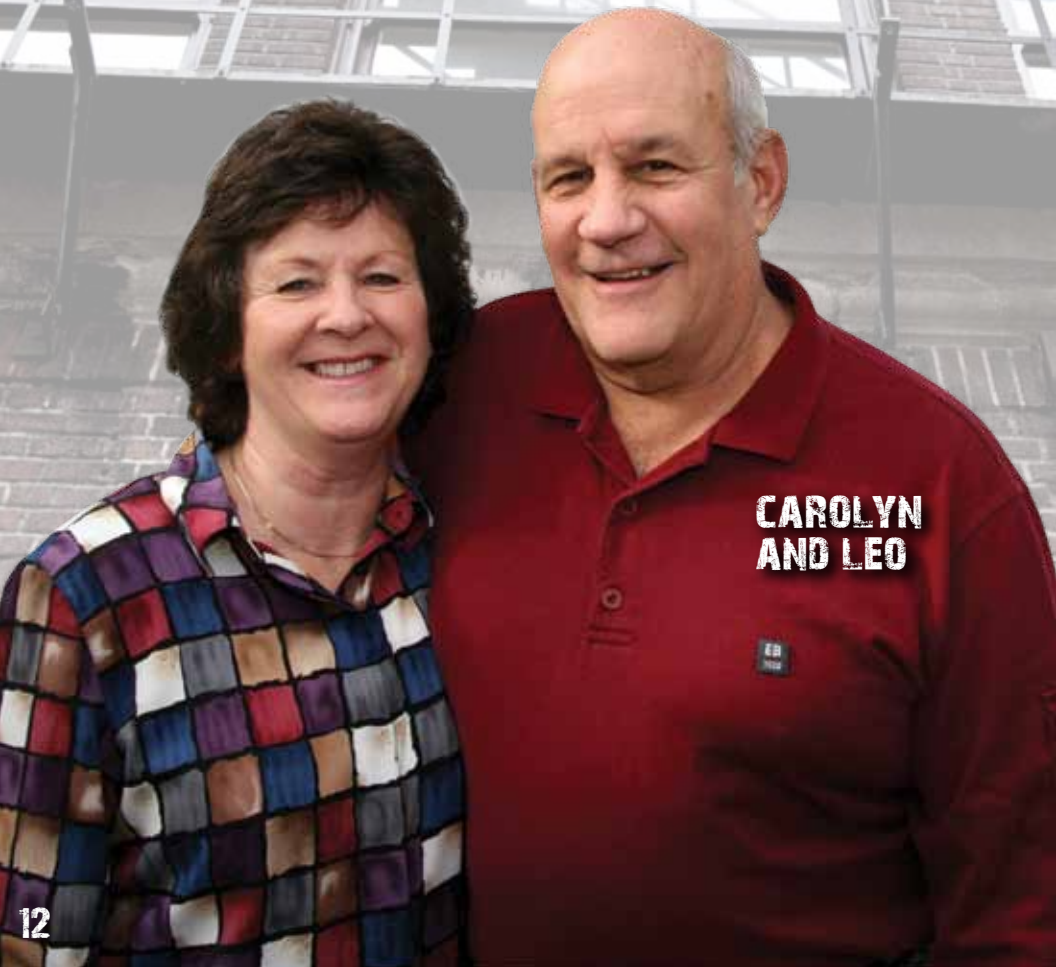
REACHING OUT TO OUR COMMUNITY

In addition to donating Bibles, you brought God’s Word to prisoners through:

- **149 men’s chapel services, Bible studies and visits** in state and county prisons with **5,191 attending**.
- **12 women’s chapel services and visits** with **356 attendees**.
- **18 juvenile chapel services and visits** with **98 troubled youths** attending.
- **92 visits to state prisons**.
- **Monthly correspondence** with more than **1,325 inmates**.

VOLUNTEER PROFILE

“It’s a wonderful event that God has orchestrated.”



**CAROLYN
AND LEO**

After returning from a mission trip to Russia, Carolyn Rodecker felt a calling from the Lord to get more involved at home. “I wanted God to use me to touch women’s lives, to help them see how much they’re loved.”

So when Carolyn and her husband, Leo, came to The City Mission to inquire about volunteering and saw a model for Laura’s Home, “I really got excited about it. I said to my husband, ‘When that door opens, I want to be there!’”

Carolyn volunteered monthly at Laura’s Home from its first days in 2003, eventually bringing in friends and fellow parishioners from Trinity Church to prepare and serve meals. “We have a big crew of people who come here,” she says. Even the kids help out, making Kool-Aid and getting ice for glasses.

“It’s a wonderful event that God has orchestrated and has overseen from the time we started coming here,” Carolyn tells us. And because of your generosity, “Never have we lacked for anything!”

We thank all the dedicated volunteers who gave their time and talent to The City Mission in 2011.



...let your light shine before others, that they may see your good deeds and glorify your Father who is in heaven.

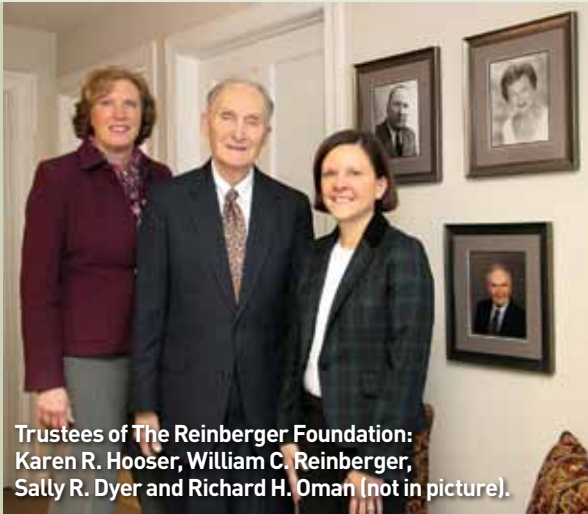
– Matthew 5:16

In 2011, **535 active City Mission volunteers and groups** provided **21,109 hours** of service, valued at **over \$448,069**, to needy individuals and families! We offer special thanks to the **172 first-time volunteers and groups** who gave of themselves this year.

THE REINBERGER FOUNDATION

IMPACTING OUR COMMUNITY

“I have the best job in the world. I get to give away money.” For Karen Hooser, being President of the Reinberger Foundation is a responsibility and an honor. She says, “It’s wonderful to be involved in a community that has so many caring non-profits.”



Trustees of The Reinberger Foundation: Karen R. Hooser, William C. Reinberger, Sally R. Dyer and Richard H. Oman (not in picture).

The City Mission is fortunate to be among the organizations supported by the Reinberger Foundation. Since 1968, the Foundation has been heavily involved in the arts and education in the Cleveland and Columbus areas. In recent years, they have shifted more resources to human and social services.

Aware of the economic situation in the community, Karen explains, “We felt a strong responsibility to ease the burden for those who are really suffering.” The Foundation chose to support The City Mission based on our history, our dedication to serving the poor, and our faith-based structure. Karen says, “I find it interesting that The City Mission doesn’t take government money. It leaves them more freedom, but also more of a challenge.”

The Reinberger Foundation has generously helped us meet our challenges with annual grants for building renovations and general operating support. In 2011, their gifts provided a new bathroom for the men’s short-term shelter. It’s not a glamorous project, but it speaks to the care, concern and respect for the men at The City Mission.

FINANCIAL INFORMATION

And do not forget to do good and to share with others, for with such sacrifices God is pleased. – Hebrews 13:16

WHERE YOUR DONATIONS GO



Program Services – 90%

- Laura’s Home Women’s Crisis Center – 36%
- Crossroads Men’s Crisis Center – 31%
- Pathways Family Outreach Services – 17%
- Inmate Outreach Services – 6%

Development – 6%

General/Administration – 4%

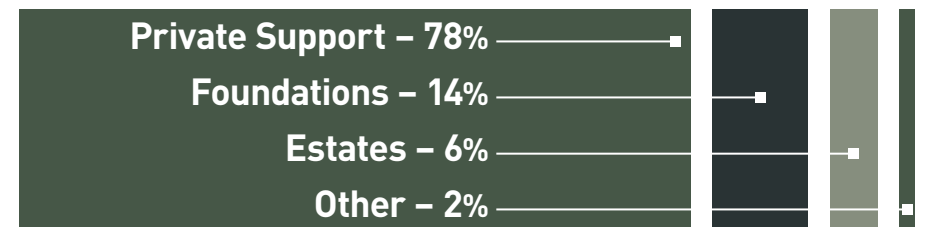


OUR ANNUAL INCOME

A complete audited statement is available upon request.

2010–2011
\$5,505,419

SOURCES OF REVENUE



OUR BOARD

Trustees

Mark Alder, *President*

Steven D. Bartlett, *Co-Vice President*

Joseph A. Campanella,
Co-Vice President

David Halperin, *Secretary*

Theodore A. Wagner, *Treasurer*

Scott T. Harrison, *Assistant Treasurer*

Turan Strange, *At Large*

William Beattie

Phillip Bell

Brian F. Broadbent

Jeffrey C.V. Deuch

Deforia Lane, PhD

Anne Nagy

Richard E. O'Callaghan

Roger Reeves

Robert H. Rowland

Roshanda Smith

Gregory Solomon

Scott P. Tennant

Keith A. Vanderburg

Wayne K. Walker

Emeritus Members

Walter L. Baker

Rev. Harry Banfield, *Director Emeritus*

William Barrett

Paul E. Greenough

Wallace L. Pepin

MISSION STATEMENT

Providing Help and Hope to All People
Through the Transforming Power of
God's Love

CORE VALUES

Gospel, Transformation, Service,
Diversity, People, Prayer



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